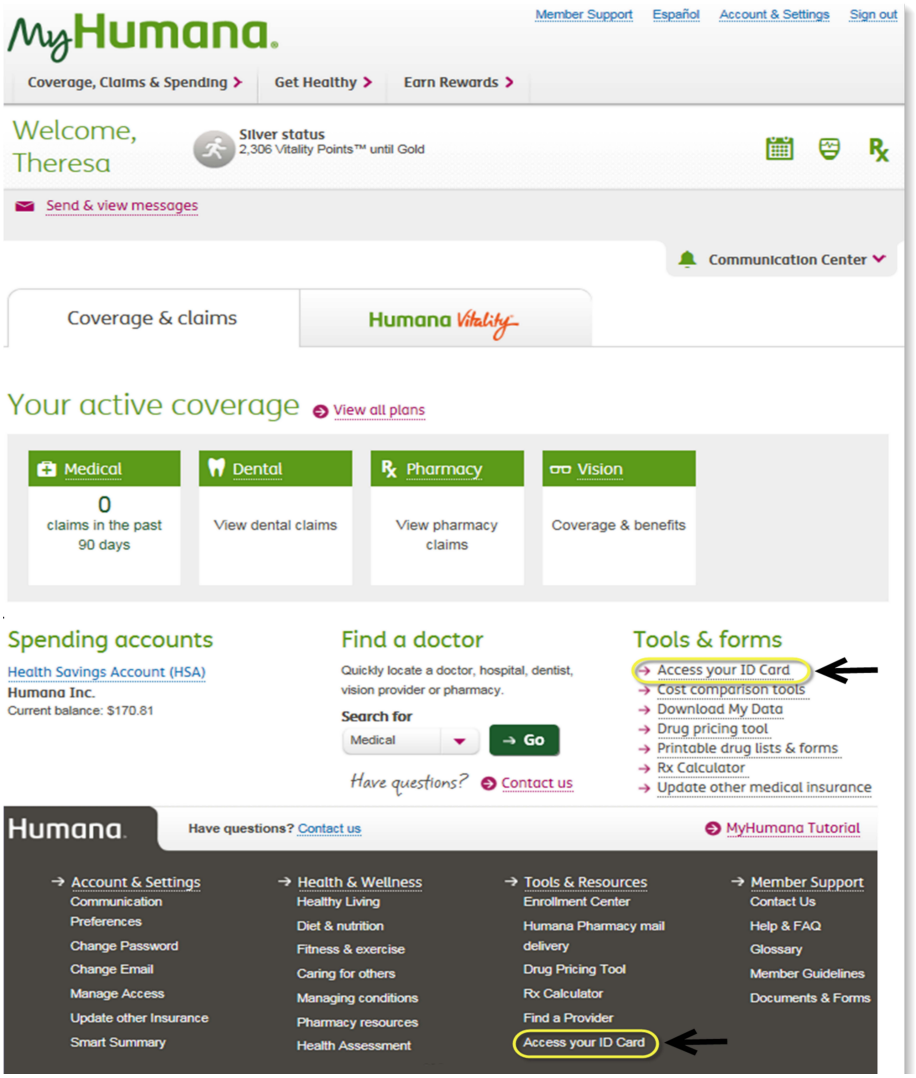
How to view a copy of a member dental identification (ID) card

What happens if a new Humana member needs to pick up a prescription or visit the dentist's office and hasn't yet received a member ID card?

Members will have access to view and print their dental ID cards via the website or mobile app within 10 working days of enrollment.

Here's how:

- Go to **Humana.com and log in/register for *My*Humana**
- Click "**Access your ID Card**" under **Tools & forms** in the lower right of your *My*Humana home page or in the page's footer under **Tools & Resources**.
- A new window will appear with links to the ID Card or Proof of Coverage.
- Print if desired.



If your company contact hasn't received a group number and/or an employee is not yet "active" in Humana's system, the employee should inform the provider about the change in carriers, and ask to delay billing. An employee who is required to pay for services up-front can submit a detailed receipt from the provider to Humana for possible coverage consideration.
Call Customer Care at 1-866-4ASSIST (1-866-427-7478) for more information.

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